



AVALON
FLOORING

Quantum is Here for You...

Avalon Flooring has partnered with Quantum as of June 1, 2023 as the administrator for Behavioral Health claims under the medical plan, as well as to provide the 24/7 confidential Employee Assistance Program (EAP). All Employees and their family members have access to Quantum.

Call Quantum @ 877-747-1200

What does Quantum do?

Quantum's mission is to help employees address, alleviate, and resolve their personal problems through a program of professional, accessible, voluntary, and confidential counseling. When you call Quantum, they will listen and understand your personal situation and connect you with qualified providers and resources in your area that can help you, in most cases within 72 hours.

What types of things can Quantum help with?

Quantum provides support in the following areas: emotional, legal, alcohol/drugs, stress, family, elder care, financial, job related, workplace trauma or work-related issues, marital, and medical. Services are available to all employees and their immediate family members. There is no fee to use the EAP – as Avalon pays for this program for all employees.

Is there a network of behavioral health providers I should use?

You do not have to search on a website for an in-network provider with Quantum. All you need to do is call Quantum and they will help you with finding a provider that is a good fit for your needs. If you have a specific provider you would like to use, you can discuss that option when you call Quantum. Quantum works very closely with providers to coordinate for care that makes sense for your situation.

What should I do if I am already working with a behavioral health provider or counselor?

If you are currently working with a provider or counselor, please call Quantum at 877-747-1200 as soon as possible so that they can coordinate with your provider for your continued care after June 1st to ensure that you will not experience any disruption with your care due to the transition to Quantum managing your behavioral health claims.