



QUANTUM
Health Solutions

**National Provider
of
Employee Assistance Program
Managed Behavioral Health**

**Supporting you when you need help
with life issues . . .**

From day-to-day we experience personal, private and professional challenges. Sometimes we are managing a sudden critical event. When you need help contact our wellness coordinators to get the support you need. We are here to help you do your best.

Call us at 1-877-747-1200

or

**Scan to connect
using our App:**



How does Quantum Health Solutions assist?

Everyone encounters problems from time to time. Sometimes we can solve them alone, other times we need help. We tend to be blind to the problems we have making it difficult to know when we need help. Quantum's charter is to provide the right kind of guidance to sort through and solve behavioral health related problems. Your employer has contracted with Quantum for Employee Assistance services and Managed Behavioral Health insurance services.

Behavioral Health Benefits Overview

Quantum EAP offers employees and eligible family members information, education, problem assessment, short-term counseling, personalized referral and follow-up services at no cost. This service is available to all employees, including those not enrolled in the medical plan.

For those employees and eligible family members covered under the company insurance plan, Quantum provides **Managed Behavioral** insurance services. Quantum manages your behavioral **Outpatient benefits, Intensive Out Patient benefits, Partial Hospitalization and Inpatient benefits**. As a covered member you have access care through Quantum's network providers for assistance with mental health or substance abuse. If you are looking for services or currently in treatment with a provider please contact Quantum for authorization. Quantum also provides claims processing. Out-of-network claims are reimbursed only if the service is pre-certified or approved by Quantum. If you are currently in treatment with a provider, please contact Quantum for authorization and transition of claims processing. Our responsibilities to manage your plan include:

- Client service and support
- Utilization review and clinical management
- Network availability and flexibility
- Clinical and administrative quality assurance
- Claims processing

How do I Communicate With Quantum?

Your first step is taken by calling the toll-free number **1-877-747-1200** and speaking with one of our intake coordinators.

Submit inpatient, outpatient and EAP claims to:

Quantum Health Solutions, Inc.
4873 Palm Coast Pkwy, NW, Unit 3
Palm Coast, FL 32137
Phone: 973-300-4800
Fax: 973-300-4816
Email: documents@accessqhs.com
Web site: www.accessqhs.com

